



Customer's Privacy Notice

Thai Shimizu Company Limited (the “**Company**”) undertakes and assure that the Company respects your rights as the data subject. The Company shall collect and use your personal data correctly and transparently for throughout the period of time necessary for providing services or performing any obligations that the Company may have to you efficiently. The Company commits to ensure the compliance of our operation with the applicable personal data protection laws and the best information security measures.

Objectives of this Privacy Notice

The Company intends to inform this Customer's Privacy Notice (the “**Notice**”) to you as the Company's customer (“**You**”) of the Company's necessity and conditions for the collection, use, and disclosure of your personal data in order for the Company to provide the services to You.

Acceptance of this Notice

When You enter into an agreement and/or execute any transaction documents with the Company, the Company shall deem that You have accepted and acknowledged the terms and conditions of this Notice and as long as You still have business relationship with the Company, the Company shall deem that You will always accept this Notice and all the amendment hereof.

Amendment of this Notice

The Company may review and update this Notice from time to time to ensure that the Notice be in compliance with the relevant laws and regulations and be in accordance with the provision of the Company's services to You; provided that the Company will notify You of the amendment via Company's communication channels.

Definition and Scope of Personal Data to be Processed

“**Personal Data**” means personal information that can directly or indirectly identify any person in accordance with the Personal Data Protection Act B.E.2562 and amendment thereof and other relevant laws. The processing of your Personal Data under this Notice shall include the process of the Personal Data of your authorized directors and/or focal person authorized to communicate and coordinate with the Company (the “**Representative**”).

Source of the Personal Data

The Company may receive your or the Representative's Personal Data from the following sources:

1. directly from You submitted to the Company via various communication channels, any conversation, and the submission of those data for the agreement and transaction document preparation;
2. indirectly from public records and non-public records that the Company may have the legitimate rights to get access to; and
3. indirectly from the reference made by any person; provided that the Company will inform You of the source of data.



Personal Data being Processed

The Company would need to collect, use, and process the following Personal Data of You or your Representative:

1. Contact information including full name and contact information (telephone number, email or address);
2. Identification document of You or your Representative, for instance, a copy of identification card or passport attached to the relevant agreement; and
3. Any Personal Data that may be disclosed or shared during the communication between You and the Company, including the communication in the complaint or feedback process;

In case You submit any Personal Data of any related personnel under your supervision (including the Representative or any other persons) to the Company, upon the receipt of those Personal Data, the Company shall deem that You represent the legitimate rights to share and disclose those Personal Data to the Company after having obtained their legitimate consents in accordance with applicable laws and, therefore, the Company shall be fully entitled to process those Personal Data pursuant to this Notice.

Objectives of the Personal Data Processing

The Company would need to process all of the defined Personal Data in order to serve the following purposes:

1. To communicate and coordinate with You throughout the negotiation, conclusion of the transaction arrangement and the agreement preparation process to be executed between You and the Company;
2. To verify identity and check the accuracy of the Personal Data and other information that You provide to the Company during the agreement preparation process;
3. To perform any rights and obligations that the Company may have with You under the agreement entered into between You and the Company, including to perform the construction management services and to perform any other obligations that the Company may arrange for You in accordance with any agreement to be notified and made upon case-by-case basis; and
4. To protect the Company's legitimate right in case that the Company may need to enforce any right against You that You may fail to comply with or perform any obligations as defined under the relevant agreement and in case the Company would need to take any legal proceeding to protect such legitimate rights of the Company.

Retention Period of the Personal Data

The Company may need to retain the Personal Data as defined under this Notice for the period of time that is necessary for the purpose as defined under this Notice; provided that the Company shall retain the Personal Data in accordance with the following retention principle: (i) throughout the time that the Company still have relationship with You as a Company's customer; (ii) for the period of time necessary for the Company's performance of the legal obligations; or (iii) for the prescription period for the establishment and defense of the Company's legitimate rights and interests which is maximum period of 10 years for the general prescription period unless there is any specific prescription time defined.



Disclosure of the Personal Data

On the necessary basis, the Company may need to disclose to and/or share the Personal Data with the following persons:

1. the Company's third-party service providers, including without limitation the Company's affiliates, consulting company or audit company, being engaged to support the Company's performance of any obligations or to support the Company's business operation; provided that the Company shall disclose the Personal Data only on the necessary basis under the data processing agreement to be entered into between the Company and such third-party service providers; and
2. any government authorities that the Company is obliged under the relevant laws or the judgement or government order to disclose such Personal Data to; provided that the Company shall only disclose Personal Data on the necessary basis to perform such statutory obligations solely.

In case that the Company will be disclosing to or sharing the Personal Data with any country other than Thailand, the Company commits to do so in strict compliance with the Personal Data Protection Act B.E. 2562.

Your Rights as a Data Subject

Your rights are the rights under the laws that you should know and You can exercise any of the following rights as defined under the applicable laws and this Notice (and the amendment thereof):

1. **Right to withdraw consent** if You have given the consent to the Company to collect, use and disclose the Personal Data (whether the consent is received before or after the effective date of the relevant laws) at any time that the Company still possess your Personal Data;
2. **Right to request for access to Personal Data** that are in the Company's possession and request for the copy thereof;
3. **Right to request for data portability** in case the Company storing such Personal Data in the format which is readable or commonly used by ways of automatic tools or equipment and request for data portability of such Personal Data to other data controller at any time unless there exist the technical problems;
4. **Right to object to any processing of the Personal Data** if the collection, usage, and disclosure of the Personal Data is processed for the legitimate interest and You can prove the legal rationale that such process causes impact to your fundamental rights;
5. **Right to request for the deletion or de-identification** if You believe that the Personal Data are collected, used and disclosed illegally; or the Company do not have any necessity to process your Personal Data or when You exercise the right to withdraw the consent;
6. **Right to request the Company to temporarily restrict the use of the Personal Data**, in case the Company is in the process of reviewing the relevant customer's request for the exercise of any right to rectify the Personal Data or in any circumstance that the Company have no further necessity to process such Personal Data;



7. **Right to request to rectify** the Personal Data to be correct, updated and complete;
8. **Right to complain** to any authorities if You believe that the collection, usage and disclosure of the Personal Data by the Company does not comply with the relevant laws; and
9. **Right to request the disclosure of the acquisition of the personal data obtained without your consent.**

Should You have any questions or wish to rectify or erase the Personal Data or to exercise the aforementioned rights or contact the Company regarding the Personal Data issues or the Company's Personal Data Protection practices, please contact the Contact channel mentioned below.

If You wish to exercise any rights with regard to Items 1 to 9 set forth above, You can submit a request to the Company via Contact channel mentioned below. Once the Company receives your request, the Company will examine the request in accordance with the conditions prescribed by law, complete your request, and notify You of the result of the examination and completion of the request within thirty (30) days from the date of receipt of all requests and supporting documents.

Please note that the Company shall retain its rights under the laws to reject your request in certain circumstances. If the Company decides to reject your request, You will be notified of the reason for such rejection. The Company will try its best, also with considering technical capabilities, to answer your request on how the Company processes the Personal Data. However, if You have unresolved concerns, You can complain to the Company via the Contact channel mentioned below or proceed further to the authority officials as prescribed by the Personal Data Protection Act B.E.2562 in case of the Company's infringement or non-compliance with the Personal Data Protection Act B.E.2562.

Review and Changes of Notice

The Company may review the Notice to ensure that it remains in adherence to laws, or to respond to any significant business changes, and any suggestions and opinions from other organizations. The Company shall announce, and review the amended Notice thoroughly before implementing all the changes. The Company will notify You of such change through the website at <https://www.shimz-global.com/th/en/>.

Representation to implement appropriate information security measures

The Company represents to implement the appropriate information security measures to protect your personal data pursuant to the standard defined under the applicable laws.



Contact Information of the Company

If you have any queries about the protection of your Personal Data or in case You would like to exercise the rights relating to the Personal Data, please contact Company via the following channels:

Contact: PDPA Working Teams
Thai Shimizu Co., Ltd.
Unit 2301, 23rd Fl., Empire Tower, No.1, South Sathorn Road,
Yannawa, Sathorn, Bangkok 10120, Thailand

Telephone Number: 02-230-0333

Email: th.pdpa@shimz.biz

Announced on May 25, 2022

Thai Shimizu Company Limited



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Mr. Manabu Hirose
President