### President's Message

Once again I would like to express my gratitude to all employees, as well as our colleagues in our affiliates and subcontractors, for applying yourself wholeheartedly to your duties at his or her workplace.

November is Quality Month.

While keeping in mind the FY2019 Quality Slogan, "Monozukuri Passion and Pride, Ensuring Quality for the Future", I would also ask you to reconfirm your approach when implementing activities relating to monozukuri.

Maintaining quality is absolutely vital for our business activities.

Based on San Gen Shugi (the actual site, actual thing and reality) and risk management, I hope that everyone will strive to achieve sincere monozukuri with a spirit of devotion.

In the event that a problem occurs at your site, please remember that attempting to make light of or hide the problem may risk worsening it and greatly damaging the reputation of the entire company.

We must perfect our communication and reporting systems and systematically analyze the root causes of the problem, while disseminating the lessons learned to avoid repeating the same mistakes.

The fastest way to win the confidence of customers and society and gain trust in our company is to approach our business activities in an open and transparent manner and deliver reliable quality based on sincere monozukuri.

I hope that every member of the Shimizu Group will find job satisfaction while undertaking their daily work with a true heart, solid skills, and good health.

November 1, 2019



President, Kazuyuki Inoue Shimizu Corporation

## November 2019

# **Quality Month**

FY2019 Quality Slogan:

# Monozukuri Passion and Pride, Ensuring Quality for the Future



Waseda Arena/Toyama Hill



Jakarta Subway CP104/105 Section

#### **Activity details**

- 1. Communicating messages
- 2. Implementing workplace patrols
- 3. Holding presentations of improvement examples
- 4. Requesting submissions of quality slogans (for the next fiscal year)
- 5. Developing activities for defective quality prevention

Today's Work, Tomorrow's Heritage

